

# Opinion

## *Do We Have Issues?*

Rose colored glasses and an aging memory certainly allows one to hide the facts-of-life in our Laguna Woods Village and Laguna Woods City. When querying our directors and city council members, there is a tendency to ignore the past and not follow-up on issues.

Are questions on these old issues still pertinent;

The monies spent on the staff credit cards?

The monies spent on the Incentive Bonus Plan?

The monies spent on the Discretionary Bonus Plan?

The PCM & Board action taken against a resident board member?

The method used to create a Management Agreement?

The process in creating the union contracts?

YES they are! If we don't understand the response by our governing organizations to these issues, how can we be assured that they are going to control our future. History does repeat itself and it is critical that our directors are thoroughly knowledgeable in these areas to prevent recurrence of past problems if they are not understood.

Had we thoroughly understood the Bonus Incentive Plan, would we have been surprised by the Discretionary Bonus Plan?

If we understood the Employee Reimbursement payments, would we be surprised by a **53% increase in the Management Fee in 2007 (from \$272k to \$563k the same year the Bonus Incentive Plan was terminated) and another 19% in 2009 (to \$682k)?**

If we believed the General Manager when he stated that PCM was his first priority, none of these issues would have come as a surprise and we would have taken steps to ensure that the Resident/Owners were protected. How would we have done that? The same way we should do that today:

**We Need an**

***OPERATIONAL AUDIT!***

***IT'S BEEN 15 YEARS.***

**Residents Voice**

**Pam: (949) 683-7317**

**pgrundke@dslextreme.com**

**Con: (949) 683-6923**

**cgrundke@dslextreme.com**