

Does this have any impact on the relationship between Associa and PCM? **Major influence!** Regardless of PCM's continued statement that it will be transparent to us.

ALSO, it should have a major impact on the Boards. In the past we have hired PCM to manage our HOA and have (possibly) never had a formal bidding process with at least 3 alternate companies. It is about time that the Boards take some affirmative action on where we stand with PCM today and in the near future.

Our relationship with PCM has deteriorated and it is imperative that we hire either an ethical Management Company that we can trust to do what is in our best interest, or, we reorganize and restructure our corporations and boards so that we (the resident/owners) have total open control on our HOA. In either case, it is critical that who we hire has a moral obligation to keep the resident/owners as their first priority.

Should we be pressing our Boards of Directors to make this kind of evaluation and inform us of their results? **Business as usual can no longer be tolerated.** The Boards need to find a spine that will allow them to open their eyes to the potential future of our HOA and spend more effort on stabilizing our infrastructure and less on land development. The millions of dollars that we have expended over the past 5 years on land development has benefited no one, except those contractors we hired.

## *Update on the San Sebastian*

We have watched this piece of property as it's ownership cascaded from Leisure World's original Administration building, to the Mayer Corporation, then to Standard Pacific, and finally in Dec 2009 to Behringer Harvard in a Joint Venture with PGM. Phoenix-based Alliance Residential will manage the site.

Who owns it today? It's anybody's guess! Perhaps the next issue will have some insight!

## *A Resident's Comments & Cautions*

I have personally for years gone on my walks into laundry rooms to see what was posted on the bulletin boards. NOW....most laundry room boards contain postings from outside companies and persons that want to offer services to our residents. The problem is that many times these services and postings are no more than an invitation to our elders to have strangers enter their homes.

Many residents do not think of these postings in that way. But to think of hiring a person, or company to be your companion, caregiver, cleaning company, driver, painter, contractor, etc., etc., is exactly like opening the door to your home for a stranger to enter. Some of these ads EVEN offer to do your banking, tattoo permanent makeup on your face, (yes in your home) and so many other offers. Are these people and/or companies bonded, insured, or have they had a background check to see if they are criminals? In only two of my times of walking into a laundry room, has anyone asked why I am doing this. They both asked ..."well, if you do this; how will we know who to call?"

I try hard to explain to anyone exactly as I have said here, that you do not want to invite strangers into your home or into your loved ones home to provide services. To Please call social services or companies that profess to have bonding and insurance and background checks. Then be sure to check out their credentials and even if you do hire them, let a loved one, a neighbor or even our social services department (Luis Rosas or Pamela Bashline) know that this company is in your home providing services. We all must realize that nothing is perfect about hiring people, but we can do our very best to protect ourselves or our friends/neighbors or relatives.

**Like a Neighborhood Watch program.**