

The Voice



Have We Learned From The Past?

As Professor Einstein so eloquently stated; *“Insanity: doing the same thing over and over again and expecting different results.”* Laguna Woods Village is not immune from this common basic principle as it applies to our Mutual Boards of Directors.

Electing the same old directors year after year does not effect a change, especially in identifying and correcting problems. Even when we analyze the effectiveness of such steps as initiating an audit on our operation, it can only have positive results if we have new Boards who want the audits, and will take assertive steps to implement the recommended changes.

We have historically elected directors and after a few years we find that they have come to “trust” PCM to the point where they only propagate a management direction that has little oversight.

Look at the current candidates and ask them if they were on the Boards in the 2003 time frame. Many of our problems stem from the direction that those directors took and we are only now beginning to question their actions.

“We cannot expect different results if we continue to elect the same Directors who

will only be doing the same thing over and over again and expect different results!”

Here are some illustrations of what Professor Einstein alluded to as we see it happening to us;

The following are excerpts from a 2003 report generated by Warren Thurn and George Price (two ex-resident project management specialists) who reviewed the results of two GRF initiated audits:

1. A 1991 GRF financial audit by an independent company named SMC Management Services Group (SMC) who provided a report, “Business Analysis Report and Program Plan,” dated February 20, 1991.

(Continued on page 2)



**Residents Voice
Meetings**
Thursday, September 30
Thursday October 28
CH #5 6:30 pm

The Past!	1
Bell Syndrome	4
Track Record	6
RV Position	7
Opinion	8