

The Voice



Michael W. Curtis 1947-2010

Laguna Woods Village will never be the same. The loss of Michael as an advocate for the residents of United Mutual will be sorely missed. Perhaps the directors who evicted him from the 2nd floor of the Administration Building can heave a sigh of relief now that they will not be confronted with Michael's enthusiasm when he believed that an underdog was being taken advantage of. Those for whom he so tirelessly worked to improved our Home Owners Association can never thank him enough.

It must be difficult for an individual who sees things through different colored glasses. Michael was too intelligent for his own good. He would recognize problems immediately, that we would not understand until many days of study and research. Sometimes he was wrong, most of the time he was right. In the corporate world, an 80% success rate was considered the mark of a business genius and 20% error in decisions could well be tolerated.

The LWV Boards cannot tolerate a 20% error rate because they believe they can achieve the perfect score of 100%. Most people who believe that they are infallible are merely myopic and can't get over their own prejudices. Everyone had an argument with Michael, and why not? He was looking for

problems and solutions. Defining the "problem" is where most contention was to be found. The Boards could not recognize a problem while Michael could see numerous potential ways to save money and improve quality.

He often voiced his concern that the lack of transparency of the finances of the corporations prevented the resident/owners from establishing any legitimate oversight and resulted in a lack of trust in the Managing Agent. This erosion eventually led to a division between directors and concerned owners. The Boards could find nothing wrong, and this was to be expected because the majority of directors never saw their fiduciary responsibility go any deeper than the outer "crust" presented by the Managing Agent.

We hope and pray that Michael was able to see the first steps toward the fruition of his labors.



Residents Voice Meetings
Thursday, May 27
Tuesday, Jun 29
CH #5 6:30 pm

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Blatant Error	2
Forensic Audit	2
The Grave Dancers	3
The Quitters Club	3
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