

# Opinion

## PCM Motto: *“What They Don’t Know, Can’t Hurt Us!”*

**T**here has been a trend over the past 5 years. It is long in coming, but it has arrived. Resident/Owners are becoming aware of the lack of oversight by the Boards of Directors. Their feet are being put to the fire and those hidden activities are coming to light more and more every day. Residents are asking for accountability from the Directors for such items as;

- 1). Hidden misuse of Credit Cards by PCM Staff for non-emergency use, even after the Managing Agent publicly stated on TV 6 that they were used for EMERGENCIES ONLY in response to a direct question by Rob Merritt.
- 2). Misuse of Employee Expense Reimbursements for employee lunches, candy purchases, travel to and from sporting event in LA.
- 3). Unidentified distribution of PCM Staff Incentive Bonuses for almost a decade and for a still undisclosed amount that is said to exceed 6 million dollars. This has been made public for almost two years now and there still has been no accounting of these expenses to the owners.
- 4). Media 55 is raising it’s ugly head as the next fiasco. We are told one thing by PCM Staff and then find that their numbers are misrepresented. The Board members who are involved in this fiasco are Amateurs who want to be CEO’s like the ones who run Enron, Citi Bank, etc. PCM is “cleaning their (our) clock” and they don’t even recognize it. The cost to the owners for this function in the GRF Corporation is immoral and appears to be heading further in the hole with no relief in sight. Where are the GRF Directors who are asking for accountability, or, “can’t they see when they are being scammed?”
- 5). If PCM doesn’t do it with the accounting walnut shells then they do it by devious means such as, “instructing gate guards to not speak to any Directors, but to send them to the Director of Security.” What are they trying to hide? Are the Directors concurring with that type of performance by the people who are providing our services?

All of these aforementioned concerns go right along with the resistance to any kind of Audit that would provide oversight into the Managing Agent and his employees. Can anyone get a straight answer from a GRF Director concerning the reason for not having an audit? You will hear such excuses as, “The cost is prohibitive!”

If an Audit would have brought to light just a couple of the items above, it would have paid for itself many times over. The only cost that could be prohibitive is the cost to PCM when those Management Processes should have been terminated before emptying our pocketbooks.

As the Directors sit at their chairs in the Board Rooms, we must question if they ever wonder what they don’t know as a result of PCM’s motto. Many people will tell us that an Audit will not find a problem because we don’t know where to look and it would take years to look at everything. That must have been the same logic that was used for Enron and follow-up companies that we have all heard about. Of course many of these large companies needed one of the “Big 6” auditing firms to handle such large companies, so a number of them selected KPMG and look where they ended up. By the way, KPMG is our auditing firm.

**It is time that the Directors begin to dig into finding out what they don’t know and verify that they are really doing their fiduciary duty.**

**Contact;**

**Residents Voice**

**24100-D #296 El Toro Rd**

**Laguna Woods, CA 92637**

**(949) 683-7317**

**rvoice@rvoice.org**