

## Security & Golf Carts

**B**e prepared for a violation from PCM Security if you haven't paid your Golf Cart electric fee. One thing you may keep in mind is the determination of the fee. It is unlikely that

the electric fee for the Cart Owners will be calculated correctly. The result will be an overcharge on either the cart owners, or, the non-cart owners.

When are GRF's new Electric Golf Cart Fee rates going into effect? Immediately, or January 2009?

---

**From:** Hart, Eugene  
**Sent:** Wednesday, August 27, 2008 4:28 PM  
**To:** Siviglia, Tom; Pinkston, Dave  
**Cc:** Ward, Tom; Petrucci, Amy; Group - Security Supervisors  
**Subject:** Golf Cart Compliance Issues  
**Importance:** High

Tom and Dave,

I have been monitoring the radio today; listening to radio traffic in regard to Golf Cart Electricity Fee Compliance. It is very obvious that our Team does not understand the process of properly reporting golf cart electricity fee violators. We can not wait until next week to provide training for our people; cancel the training meeting for next Wednesday and start coordinating training immediately with our Supervisors:

- Make sure all Supervisors and Specialists understand the process
- When a violator is found, check with Dispatch to see if an Incident Report has already been written on the same carport parking stall
- Dispatch with check the Electric Golf Cart Spreadsheet on the S:\ to determine if a report has already
- We must photograph and identify the parking space, or area, the cart is in (we need to be able to see where the cart is in relationship to the entire carport)
- We must photograph the back of the cart to show that there is no PAID 08 tag displayed
- We must photograph the battery charger being plugged into Mutual electricity
- The owner of the carport parking space is the suspect of using Mutual electricity without paying the electric cart fee
- If two carts are found in the same space, do separate IRs for each cart
- The Supervisor approving the IR will be responsible to double check the photographs and carport location.

Thanks in advance,  
Gene