

WHAT IS HAPPENING TO OUR “SECURITY?”

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DEFINITIONS:

- **Security:** “being free from Danger.”
- **Danger:** “exposure or vulnerability to harm or risk.”
- **Laguna Woods Village Residents Expect:**
 - **TO BE FREE FROM EXPOSURE OR VULNERABILITY TO HARM OR RISK.**

RESIDENT EXPECTATIONS:

- Assurance that someone will be available in the event of an emergency, or, timely response to a situation when they are in need of help or in danger.

WHAT RESIDENTS EXPECT:

- Gated Entries.
 - Provides appearance of entry control.
- 24 Hour Vehicle Patrol.
 - Visible security throughout city.
- Response to resident “emergencies:”
 - Timely response.
 - Responder capable of handling situation.
 - Includes follow-up with OC Sheriff if needed.
- Disaster Control/Management
 - Armed control

WHAT PCM/GRF PROVIDE

- Gated Communities.
- Traffic Control.
- OC Sheriff handles all emergencies.
 - Delayed response (up to an hour or more).
- Disaster control/management:
 - Unarmed protection.

WHAT HAPPENED TO OUR “SECURITY” OVER 10 YEARS

- The following chart is an attempt to show the changes that have occurred over time illustrating the difference in how the Laguna Woods Village “**security**” is being provided to the residents.

Description	1996	2006
Gate Guards/Ambassadors	Yes	Yes
Patrol Cars		
Day	4	4
Eve	4	3
3 rd Shift	3	1
Unit 10	1	0
Traffic Ctrl	1	4
Patrol Backup		
Armed Sergeants		
Day	4	0
Night	3	0
Response Time	5 min	none
OC Sheriff		
Day	1	1
Night	0	0
Response Time	5-10 min	10-60 min

RESPONSE TIME

- Residents must now call OC Sheriff for all Emergencies.
- PCM & GRF have been quoting an estimated 2-4 minute response by the OC Sheriff.
- Response time is not published, but there are numerous actual OC Sheriff responses exceeding 45 minutes.
- In 1996 the first responder was a Sergeant reducing the initial response to approximately 5 minutes. Today, Sergeants will not handle many emergencies since they no longer carry weapons for protection.
- If a Sheriff needs backup today it must come via another Sheriff, doubling response time. In 1996 our Sergeants would be accepted by the Sheriff as backup reducing the response time.

SUMMATION

- Over the past years, PCM & GRF have made drastic changes to our “Security.” The reason currently given is, “state mandated regulations.”
- This is only partially true and PCM & GRF have been reluctant to publish the total changes and the resultant impact on the community.
- Security as we knew it 10 years ago does not exist in the current plans.

THE END